FACTORY

Waiting on MORNING.

Empower’s engineers worked across five regions. A question about a code change could wait until another team woke up.



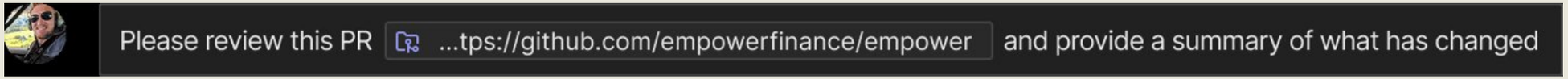
United States · New Zealand · South America · Canada · Australia

Empower cover art published by Factory. The five locations are those named in its account of time-zone handoffs.

Read Factory’s Empower case study

What changed in this pull request?

Separate QA impact-analysis example from Factory



Up to

50%

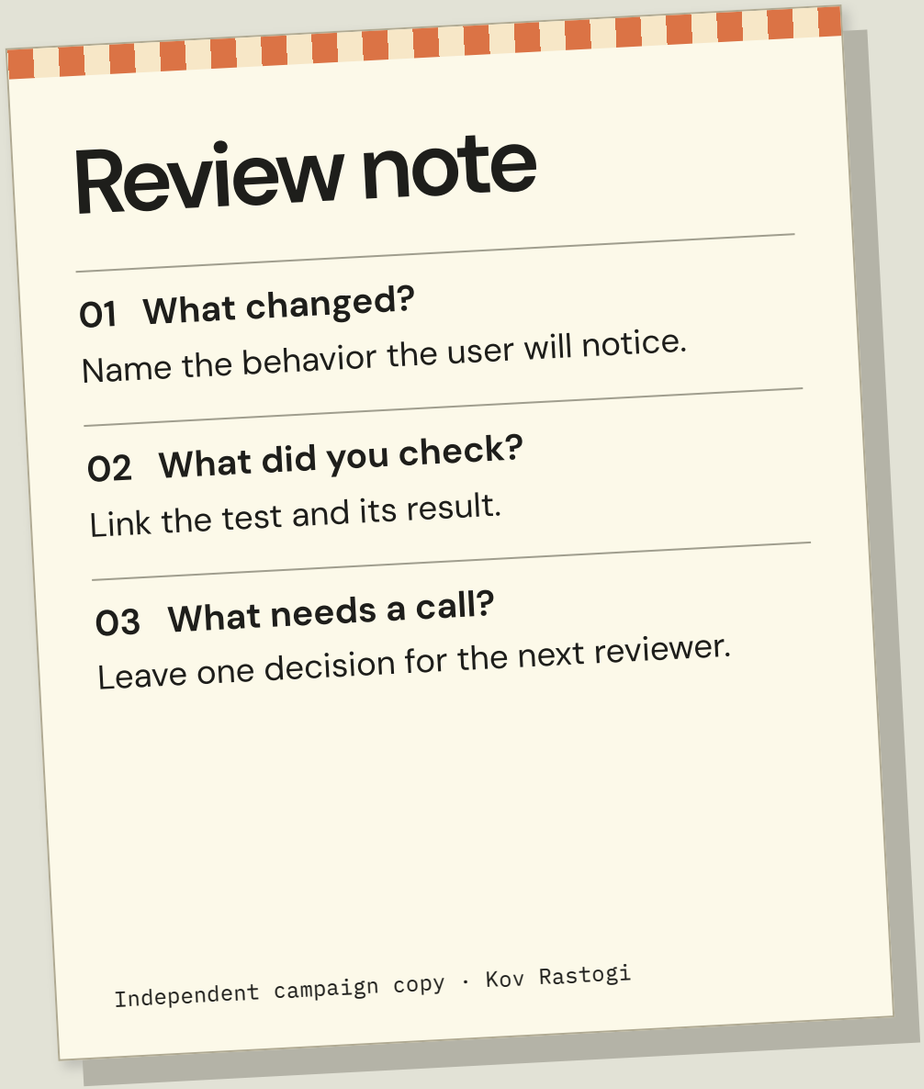
Factory reports that in some cases, the time from opening a pull request to approval fell by as much as 50%.

QA request excerpt published by Factory. The screenshot is a separate example from the reported improvement in review time.

Read the original case study

Leave the next reviewer A HANDOFF.

A pull-request template for teams that hand work across time zones. Attach it to the change before asking for a review.



Pull-request handoff template written for this study, prompted by the cross-time-zone review delays Empower reported.

Read Factory's Empower case study